

# The M-Flex™ Warranty

Place  
Stamp  
Here

## NOTICE:

Register your warranty by mailing this card as soon as your liner is installed!

## The M-Flex™ Warranty

C/O National Chimney Supply  
Corporate Headquarters  
3 Green Tree Drive  
South Burlington, VT 05403

## The M-Flex™ Warranty



### THE M-FLEX WARRANTY

National Chimney Supply, Inc. (N.C.S.), guarantees that the M-Flex chimney liners and components supplied by it are free from defects in material and Manufacturer's workmanship, and from perforation caused by chimney fire or overfiring caused by you the purchaser, and corrosion.

### WARRANTY TIME PERIODS and CONDITIONS

Lifetime Warranty for wood, wood pellet, gas and oil burning installations. When used to vent UL listed residential wood burning stoves and fireplaces, wood pellet stoves, Category 1 residential gas, oil burning heating systems, Category 1 gas, and oil burning water heaters, gas fireplaces, or gas logs are guaranteed for the lifetime of the original M-Flex purchaser as long as said purchaser owns the home in which the M-Flex was originally installed. If the home is sold, this warranty shall transfer to the buyer. For M-Flex Lite, warranty will transfer for a period of 10 years from date of M-Flex installation.

The M-Flex warranty is subject to the following: (1) installation of the liner and components in accordance with manufacturer's written installation instructions; (2) use of the liner and components only for the lining and relining of chimneys used to vent residential appliances for which the liner was intended; and (3) annual inspection, maintenance, and cleaning of liner, beginning one year after the date of installation and continuing at intervals of no more than twelve months from the date of installation, by a nationally certified chimney sweep, M-Flex installer, or other qualified chimney professional, who must fill out the appropriate section of the M-Flex Maintenance Record.

The M-Flex warranty is further subject to compliance with the following requirements throughout the warranty period: (1) the chimney must have a chimney cap; (2) Corrosive chemical chimney cleaners must not be used; (3) Plastic bristle flue cleaning brushes are recommended; (4) Driftwood, wood or wood pellets containing salt, preservative treated lumber, plastic, or household trash must not be burned in the appliance, or fireplace connected to the liner. In the case of a chimney fire, the liner must be inspected by a nationally certified chimney sweep, M-Flex installer, or other qualified chimney professional before reuse.

### CLAIMS/LIMITATIONS OF LIABILITY

Should you need to make a claim under the conditions of this warranty, contact your M-Flex installer to provide N.C.S. with information about the claim. Should N.C.S. require factory inspection of the defective parts N.C.S. will pay for the shipping of the material, to be inspected, to our factory for inspection. If the material is deemed defective by N.C.S., replacement of the defective material with new material, and shipping of the replacement material will be paid for by N.C.S., and will be considered your exclusive remedy under this warranty. Neither N.C.S. nor the installer of the M-Flex Liner shall be liable for any costs for removal or reinstallation of the liner or any liability for special, consequential, or incidental damages in any way related to, or arising out of, defects in, or damage to, the M-Flex Liner. This warranty gives you specific legal rights, and you may have other rights which vary from state to state concerning exclusion or limitation of incidental or consequential damages.

# The M-Flex™ Warranty Registration Card



DETACH THIS CARD AND MAIL BACK TO NCS, INC.

Customer Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone \_\_\_\_\_  
 M-Flex Installer Name \_\_\_\_\_  
 Company \_\_\_\_\_  
 Address \_\_\_\_\_  
 State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Date of Installation \_\_\_\_\_

Number of chimneys lined with M-Flex: \_\_\_\_\_  
 Approx. height (in ft.) of each chimney: \_\_\_\_\_  
 Number of M-Flex liners: \_\_\_\_\_  
 (Note each chimney may have one or more liners)  
 Type of M-Flex Liners: 316 TI\_\_\_ 316L\_\_\_ AL294C\_\_\_  
 Heavywall\_\_\_  
 Type of appliances vented with M-Flex liners:  
 (Please indicate the number of each appliance type)  
 \_\_\_\_\_ Wood Stove \_\_\_\_\_ Fireplace Insert  
 \_\_\_\_\_ Fireplace \_\_\_\_\_ Gas or Oil Space Heater  
 \_\_\_\_\_ Gas Log \_\_\_\_\_ Pellet Stove  
 \_\_\_\_\_ Water Heater \_\_\_\_\_ Gas central heating system  
 \_\_\_\_\_ Oil central heating  
 \_\_\_\_\_ Other (please specify) \_\_\_\_\_  
 Type of insulation used around liners:  
 \_\_\_\_\_ Premier Mix \_\_\_\_\_ Premier Wrap  
 \_\_\_\_\_ Other (please specify) \_\_\_\_\_  
 \_\_\_\_\_ None  
 Chase Cover Size: \_\_\_\_\_  
 Premiere Top Size: \_\_\_\_\_

*If you need information to fill out this form, please contact your M-Flex installer, call or write:*  
 National Chimney Supply  
 Corporate Headquarters  
 3 Green Tree Drive  
 South Burlington, VT 05403  
 802-658-8898

**IMPORTANT:** Please complete and mail this card as soon as your liner is installed. This card will serve as proof of your purchase, should you misplace your original invoice.

# M-Flex™ Maintenance Record



After each annual inspection, maintenance and cleaning, have your chimney sweep or M-Flex installer fill out and date the appropriate section of this card.

RETAIN THIS CARD FOR YOUR RECORDS

Name _____
Date of installation _____
M-FLEX installer _____
Phone _____
Company _____
Address _____
City _____
State _____ Zip _____

## NOTICE:

For each subsequent year, keep separate records of the required inspection, maintenance and cleaning.

National Chimney Supply  
 Corporate Headquarters  
 3 Green Tree Drive  
 South Burlington, VT 05403  
 802-658-8898

### YEAR 1 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 2 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 3 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 4 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 5 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 6 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 7 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 8 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 9 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 10 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_